IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: 2616 Nalin Mistry et al. Art Unit:

Serial No.: 10/645,489 Confirmation No.: 8712

Filed: August 22, 2003 Examiner: Man U. Phan

888888 For: Multi-Staged Services Atty. Dkt. No.: **NRT.0180US** Policing (15791ROUS02U)

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Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION MAILED AUGUST 31, 2010

Dear Sir:

In response to the Office Action of August 31, 2010, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.